

GSA LIBRARY

This Information has been taken from the publisher/supplier's own website. Although we have tried to verify their claims, where possible, some statements may remain unverified

EBSCO E-BOOKS: ACCESSIBILITY SCORECARD		
Functionalities		
Read	Online	Offline
		Y
Print	<ul style="list-style-type: none"> • A small number of DRM-free titles can be printed in their entirety • DRM-protected titles have a standard 100-page print limit, though some publishers may have imposed a stricter limit 	
Annotate	<ul style="list-style-type: none"> • Integrated into the embedded online reader 	
Compatibilities		
Online Reading	EPUB	Adobe
	Y	Y
	<ul style="list-style-type: none"> • Titles are provided in either EPUB or Adobe 	

	<ul style="list-style-type: none"> • EPUB files are designed for accessibility and are composed of HTML text that can be used with screen readers and accessibility tools • Adobe files are less accessible, and may provide some challenges to screen readers and accessibility tools, though an ASCII layer can be activated • A small number of legacy Adobe files may be presented as images, rather than scanned text. These remain inaccessible 					
Offline Reading	Pages/Sections			Full Title		
	DRM-Free			Adobe Digital Editions		
	<ul style="list-style-type: none"> • Pages or sections of all titles are DRM-free when downloaded and can be used with any compatible program, including screen readers and accessibility tools • Full-text of most titles are DRM-protected when downloaded and require Adobe Digital Editions. Some screen readers will work with ADE, though some will not • Full-text of a small number of titles are DRM-free when downloaded and can be used with any compatible program, including screen readers and accessibility tools 					
Screen Readers	JAWS	NVDA	TalkBack	VoiceOver	Read & Write Gold	ClaroRead
	Y	Y	Y	Y		

	<ul style="list-style-type: none"> • The embedded online reader includes a fully integrated text-to-speech reader, and in most instances this will provide the most satisfactory experience • The external screen readers marked Y above have been specifically tested, but non-tested readers may also work • EPUB or DRM-Free files should be accessible with most external readers • Adobe files are less accessible, and may provide some challenges to screen readers and accessibility tools, though a hidden ASCII layer can be activated
Image Description	<ul style="list-style-type: none"> • As alt tags are supplied by publishers, some files may not be fully compliant
Keyboard Shortcut Navigation	<ul style="list-style-type: none"> • Supported. Shortcuts listed at https://connect.ebsco.com/s/article/EBSCO-eBook-Accessibility-Guide?language=en_US
Customisation: Website/Platform	
General	<ul style="list-style-type: none"> • No integrated customisation. User must customise via their browser settings
Customisation: Embedded Reader	
Background Colour	<ul style="list-style-type: none"> • Uncustomisable

Contrast	<ul style="list-style-type: none"> • EBSCO design standards for minimum colour contrast are applied
Layout	<ul style="list-style-type: none"> • Uncustomisable
Magnification	<ul style="list-style-type: none"> • 200% +. Compatible with screen magnifiers ZoomText and MAGic
Font	<ul style="list-style-type: none"> • Uncustomisable
Requirements	
Browser	<ul style="list-style-type: none"> • Internet Explorer: 11 or later • Firefox: Latest version, or the version previous to the latest version • Chrome: Latest version, or the version previous to the latest version • Safari: 11 or later
OS	<ul style="list-style-type: none"> • Mac • PC
Mobile OS	<ul style="list-style-type: none"> • iOS • Android
App	<ul style="list-style-type: none"> • iOS • Android

Policy Compliance	
Accessibility Statement	https://connect.ebsco.com/s/article/EBSCO-eBook-Accessibility-Guide?language=en_US
Web Content Accessibility Guidelines	2.1 Level A or AA
Support	accessibility@ebsco.com
Remediated Request	Where an e-book does not include sufficient accessibility support, EBSCO will provide a DRM-free copy to the librarian within 3-5 days upon request at the address above